

## 【Warranty Policy】

For the watches sold by Rodeo Drive, operated by RK Enterprise Co., Ltd. (hereinafter referred to as "the Company"), if a natural malfunction requiring adjustment of the internal mechanism (such as completely stop or significant time deviations) occurs during the warranty period specified in the warranty certificate, we will provide free repair service in accordance with this warranty policy.

### <Warranty Period>

- New ROLEX: 5 years from the date of purchase
- New (excluding ROLEX): 2 years from the date of purchase
- Unused/Used items (price range 100,000 yen or more): 1 year from the date of purchase
- Unused/Used items (price range less than 100,000 yen): 6 months from the date of purchase
- Vintage: 6 months from the date of purchase

### <Notes>

- This warranty does not cover theft or loss of the product.
- Repairs will be conducted at locations designated by the Company.
- Repairs will generally be carried out using genuine parts, but substitute parts may be used depending on parts availability.
- Repairs may be conducted overseas (typically taking over 6 months) if required due to parts replacement.

### <Warranty Exclusions>

- If the warranty certificate is not presented or is lost (reissuance is not available).
- If the warranty certificate lacks required information or has been altered.
- If the product was purchased from or handed down by another company (the warranty is valid only for the person whom purchase from the Company).
- If overhaul or maintenance was performed by another company.
- If the malfunction or damage is due to incorrect usage or negligence (including water ingress, magnetization, strong impacts from dropping, etc.).
- If the malfunction or damage is caused by fire, water damage, or natural disasters.
- If the malfunction or damage is due to the winding stem, winding shaft, mainspring, or issues caused by a broken mainspring.
- If there are changes in appearance due to use (such as scratches, stains, peeling plating, or rust on the case, bracelet, various straps, crystal, plastic windshields, dial, hands, crown, etc.).
- If the Company determines there are no quality issues during a functional inspection.